ThreadTraq Privacy Policy

Version: 1.0

Your privacy is important, and we will do the uttermost to protect it. This privacy policy explains the considerations and how we collect, store, use and disclose your personal information. By using the ThreadTraq application, you are accept and are bound by this privacy policy. If you do not accept his privacy policy, you are not licensed to use the ThreadTraq application. The following is a summary of the points below.

We:

- May collect anonymous and/or technical information
- Consider updates to this policy to be accepted by you when you download an update of the application
- Use advertisements
- Collect personable identifiable information, as part of your request to analyse your e-mails. Please see section "E-mail search" below for more details.
- Allow you to request information to be deleted

We:

- Do not share information with third parties except as required by law
- Do not contact you with marketing or unwanted e-mails

Please see below for more details.

Collected Information

ThreadTraq may collect anonymous technical information about the device you are using and also log such information, such as information about your browser, operating system and IP address.

ThreadTraq do not knowingly contact or collect personal information from children under 13. If you believe we have inadvertently collected such information, please contact us so we can promptly obtain parental consent or remove the information.

When you contact the support by e-mail, your e-mail and all information contained in it as well as your e-mail address will be retained for support related functions only. This information will be deleted only when you explicitly request it.

We do not use or collect your precise geographic location.

We collect information from your e-mail account, in accordance with the section "E-mail search".

E-mail Search

By using the ThreadTraq app, the ThreadTraq server will get read-only access to your e-mail account.

ThreadTraq will access your e-mail for the following purpose:

- Read and process the e-mails for the purpose of generating a diagram of the e-mail thread you are searching for.

The access is restricted by your e-mail provider which means:

- ThreadTraq will not be able to send e-mails on your behalf

- ThreadTraq will not be able to change or delete any of your e-mails

ThreadTraq will use the obtained data in the following way:

- Search through the e-mails to find the relevant e-mails
- Process the e-mails to summarise each e-mail in the diagram

ThreadTraq will store the following information:

- Information about your search, such as the date range and e-mail address
- The resulting diagram
- Technical and log data about your search. The log data does not contain information from your e-mails, but may contain other information about your search, such as your search criteria, the time of the search, and your IP address.

Security and encryption:

- ThreadTraq servers uses encrypted network connections (SSL/TLS)
- ThreadTraq servers does not store information from your e-mails in unencrypted form, and only handles information from your e-mail unencrypted during the analysis.
- ThreadTraq servers encrypts the resulting diagram before storage (with a key stored on your device, which you should not give to anybody else)

The resulting data is encrypted with a key known only to you and therefore you cannot request the data stored at our servers to be deleted, because we cannot read the data to identify that it belongs to you.

Access to Data
You can contact us through the support e-mail to obtain a listing of information stored about you or request a deletion of any personally identifiable information that has been stored about you. Such listing can be requested at least once a year. Such deletion will be done to the extent technically possible.

Sharing of Personal Data
We generally do not share personally identifiable information (such as name, address, email or phone) with other companies.

Advertisement
ThreadTraq may use advertisement. In such case, this privacy policy will be updated to reference any advertisement privacy policy.

Contact Preferences
We will not perform any marketing directed to you (that is, you will not receive any newsletters, marketing or other general e-mails or contacts). We will only contact you in response to your own support requests.

Privacy Policy Scope
This privacy policy does not cover information collected or stored about you by Microsoft or its partners as part of the Windows Store experience. Please see Microsoft's privacy policy at http://privacy.microsoft.com/

Protection of Information

We take reasonable steps to secure your personally identifiable information against unauthorized access or disclosure. We encrypt transmission of data on pages where you provide payment information. However, no security or encryption method can be guaranteed to protect information from hackers or human error.

Information we collect may be stored or processed on computers located in any country where we do business.

Disclosure

To operate the service, we also may make identifiable and anonymous information available to third parties in these limited circumstances: (1) with your express consent, (2) when we have a good faith belief it is required by law, (3) when we have a good faith belief it is necessary to protect our rights or property, or (4) to any successor or purchaser in a merger, acquisition, liquidation, dissolution or sale of assets. Your consent will not be required for disclosure in these cases, but we will attempt to notify you, to the extent permitted by law to do so. In case 4 above, the new owner of the information will still be bound by this privacy policy.

Changes to This Policy

This privacy policy was last updated on 2018-02-01. Our privacy policy may change from time to time. In case of materially changes to this policy, changes will be posted on the web page or in a new versions of the ThreadTraq application. You will be bound by the new privacy policy by one of the following methods: (1) by downloading an update to the application, (2) by providing your express opt-in consent to the changes.

If you accept the changes, all information about you will be governed by the new privacy policy.

If you do not accept the changes, one or more of the following will happen: (1) you may not use the updated version of the application and your information will continue to be governed by the previous version of the privacy policy, or (2) you may not use the updated version of the application your personally identifiable information will be deleted (this does not apply to anonymous or technical information).